

The Hilton Resort Whistler

Frequently Asked Questions

General Information on the Hilton Resort Whistler:

Located in the heart of Whistler Village, The Hilton Whistler Resort & Spa's guestrooms are designed with mountain style elegance and incorporate many natural elements into its design, including indigenous art from the Sea-to-Sky corridor. This Whistler hotel boasts the largest and most elegant guestrooms in Whistler. Many of the rooms offer jetted soaker tubs and fully equipped kitchenettes with full size fridges, microwaves, and stoves.

Relax in the outdoor heated swimming pool or hot tub and soak up the incredible mountain views. Take advantage of the 24-hour Fitness Centre and Business Centre. Rejuvenate yourself with our own full service Spa. Soothe away tension whilst treating mind, body and soul to essential nourishment. Tempt your palette at the Cinnamon Bear Grille, signature restaurant of the Hilton Whistler Resort & Spa, specializing in Pacific Northwest Cuisine.

Q. What facilities are available at The Hilton Resort Whistler?

- Business centre
- Concierge desk
- Courtesy vehicle
- Fitness centre
- Pool and whirlpool
- Grocery delivery
- In-suite safe
- Laundry and valet services
- Pet friendly hotel
- Porter and luggage assistance
- Room service
- Selection of board games
- Tennis court and equipment (seasonal)
- Self & valet parking
- Valet service for bikes, golf clubs and ski equipment
- Wake-up calls
- Restaurant and Bar

Q: What Features does each suite offer?

- Hilton Serenity® bedding, with a 12-inch mattress and 250-thread-count fine European-style linens
- Air conditioning with individual temperature control
- High speed wireless internet access and local calls included
- MP3 alarm clock; Cordless phone with voice mail

- Specialty Lavazza single serve coffee makers
- 37" LCD flat screen television with Pay-Per View channel and video games
- Luxurious deep soaker tubs complimented by lavish bath & body products
- Down filled duvets
- Fluffy bathrobes
- Hairdryer
- In-room safe
- Iron and ironing board
- Windows that open for fresh mountain air
- 100% non-smoking

Q. How many suites are in the Hilton Resort Whistler?

A: 69 studio suites (344 to 417 sq ft)
 33 delux studio suites (603 to 608 sq ft)
 21 one-bedroom suites (738 to 811 sq ft)
 53 delux one-bedroom suites (1093 to 1173 sq ft)
 9 premier two-bedroom (1775 to 1827 sq ft)
 9 premier three-bedroom suites (1775 to 1827 sq ft)
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Q. How often can I use my suite?

A: As a Hilton owner you have unlimited usage of your suite as this property is zoned Phase 1 and offers the most flexible owner use of any of Whistler's branded hotel properties. Owners are subjected to a fee of approximately 17% - 18% of the hotel's room rate while in house. 11%-12% of these funds go to the Hilton Royalty fees and 6% goes to the reserve fund for future renovations to your suite.

Q. How is my rental income determined?

A: Rental income for owners at the Hilton Resort is not pooled but is suite specific. Rentals are determined on an automatic rotation system.

Q. What is the rental management split between Hilton Resort Whistler and the owner?

A: The rental split is 45% after adjusted gross revenue.

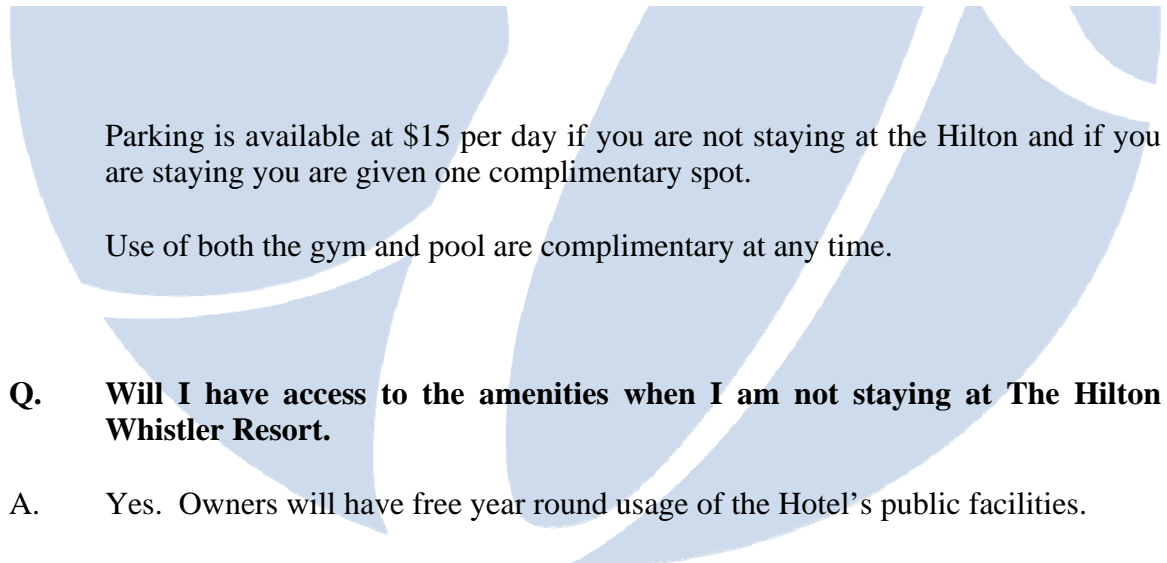
Q. What is included in the Strata Fees?

A: Heating, electricity and phone are included in the Strata Fees and cable is billed through the Hilton in-house management company and will appear as a charge on your monthly home owner revenue statement.

Q: What are some other owners' fees?

A: Housekeeping is mandatory at departure and costs between \$45-\$167 depending upon the size of the suite. Here is an overview of the charges per room type:

	Plan	Former Name	Linen Change	Base Clean	Full Clean	Change Over Clean
Whistler Junior Suite (<i>K1SRQ, K1SRC</i>)	C	Executive	\$ 20.50	35.88	56.38	\$ 77.90
Whistler Junior Suite (incl. lock off) (<i>K1SRQ+D2S</i>)	D	Executive + Hilton	\$ 41.00	56.38	97.38	\$128.02
King / Queen Junior Suite (<i>K1O, Q1K</i>)	A	Premier	\$ 15.38	25.63	41.00	\$ 57.91
King / Queen Junior Suite (incl.lock off) (<i>K1O + D2</i>)	B	Premier + Hilton	\$ 30.75	46.13	76.88	\$ 100.19
Alpine Two Bedrm Suite (<i>RRSRU2</i>)	E	Exec 2 Bedroom	\$ 30.75	56.38	87.13	\$111.32
Harmony Suite (630) (<i>K1SR01</i>)	E2	Exec 1 Bedroom	\$ 25.63	56.38	82.00	\$ 105.78
Signature Spa Suite (<i>K1SR0</i>)	E	Signature	\$ 15.38	25.63	41.00	\$ 57.91
Blackcomb Suite (728) (<i>K1SRU1</i>)	F	1 Bedroom	\$ 20.50	56.38	76.88	\$ 100.19
The Mountain Suite (633) (<i>RRSR02</i>)	G	Same	\$ 41.00	92.25	133.25	\$166.97
Glacier One Bedroom Suite (<i>K1RRU1, Q2RRU1</i>)	H	STower 1 Bedroom	\$25.63	56.38	\$ 82.00	\$111.32
Glacier Two Bedroom Suite (incl.lock off) (<i>K1RRU1+Q2</i>)	I	STower 1 Bed +Hilton	\$ 41.00	\$ 76.88	\$117.88	\$144.73
Hilton Rooms:		Hilton				
(lock off 2 Db1 or 2 Q bedrooms)	B+D+I		\$ 20.50	\$ 20.50	\$ 41.00	\$ 51.25
(lock off 1 K or 1 Q bedrooms)			\$ 15.38	\$ 20.50	\$ 35.88	\$ 44.59



Parking is available at \$15 per day if you are not staying at the Hilton and if you are staying you are given one complimentary spot.

Use of both the gym and pool are complimentary at any time.

Q: Will I have access to the amenities when I am not staying at The Hilton Whistler Resort.

A: Yes. Owners will have free year round usage of the Hotel's public facilities.

Q: Are pets allowed at the Hilton Resort Whistler?

A: Yes. The Hilton is pet friendly but an additional cost of \$25 is charged to guests when they have pets staying with them. Pets are not to exceed 75 lbs maximum weight.