



The Tantalus opened its doors to the public in 1979. The lodge is located on two hectares and has a footprint second only to the Fairmont Chateau Whistler. The Lodge consists of 76 2 bedroom, 2 bathroom suites with full kitchens and 3 live in manager suites measuring approximately 875 square feet each. We have two meeting rooms on site, the Mountain View room, which can handle various group sizes up to 100 people and our Boardroom.

Some hotel amenities include:

- 24 hour front desk service
- Laundry facilities
- Vending and ice machines
- Complimentary internet service
- Two tennis courts
- Volleyball court
- Kids playground
- BBQ area and picnic tables
- Swimming pool and two hot tubs
- Dry heat sauna
- 2 storage rooms for skis or bikes
- 2 secure parking garages and over height parking spots
- Complimentary games and books available in the main lobby
- Private ski storage locker for owners

Common areas:

Laundry facilities are available to all guests 24 hours a day. Detergent is available for a small fee at the front desk. The laundry is accessible with your room key card.

Tennis Courts are available from sunrise to sunset as there is no lighting available for after hours play. Tennis racquets and balls are available to borrow at the front desk.

Volleyball court and playgrounds are available to all guests and are considered first come first serve. Volleyball is available for use at the front desk.

Swimming Pool and hot tubs are available for use from 8:30am to 10:30pm 7 days a week. Accessible by your room key card, the pool area is a non-supervised facility and an adult must supervise children under the age of 14. The hot tubs are a very popular facility all year round and at times may not be suitable for young children. Consumption of alcohol in the pool area is permitted as long as beverages are in a non-breakable container. Private parties or requests to close to the pool area for any reason will not be honored.

The Sauna is located in the pool house and is also available during the hours of the pool. This is a dry sauna so we ask that you do not pour water on the heat rocks and follow the recommendations for use.

The BBQ and picnic table area is for use of all guests and is on a first come first serve basis. Charcoal is available at the front desk for a small fee.

A private ski storage locker is available for owners. Accessible via your key card from the ground floor or the driveway area, you may store your skis all year long. A lock is not however provided for your ski locker.

Hotel parking garages are detached from the hotel so we recommend you unload your luggage upon arrival at the hotel. There are two underground parkades, the upper parkade is accessible via a code pad, and the lower parkade, which is accessible via a key card. The front desk will provide access for you upon check in. Over height parking is available if your vehicle does not fit in the parking garage. As over sized parking is limited, please park your vehicle under ground so we may accommodate our guests with large vehicles. ** Although our parking lots are secure compared to other lots in the village, we do not guarantee the safety of your vehicle when parked. To minimize the possibility of theft, please remove any personal belongings you may have in your vehicle.

Your Suite:

24 hour front desk service is available; please dial “0” from your suite.

Your suite is fully furnished upon your purchase and is uniform in design with the rest of the hotel. Any changes that you wish to make to the unit require approval from the Tantalus Board of Directors. Small decorations such as wall paintings or print are permitted however the hotel will not be held responsible for any loss or damage to your personal property.

Your owner storage locker located in your suite has a separate key. You will be given two keys to your storage locker and we ask that you notify us if you lose this key. In the event you arrive at the hotel and require access to your locker, our Maintenance Manager keeps a master key. This key cannot be released to you, however a member of our staff will accompany you to your suite to unlock it. For health reasons, we please ask that you do not keep perishable food items in your locker and any dry goods are kept in well-sealed plastic containers.

Your kitchen unit is fully stocked with standard items matching the rest of the hotel suites. As you may decide to bring items for your personal use, we ask that you store them in your onsite storage locker upon your departure. The hotel will do our best to store any personal items left behind in your unit, however we cannot be held responsible for any missing or lost items. A fire extinguisher is located under the kitchen sink.

Other business:

Owner disbursements are usually twice a year, once at year-end and one after the first quarter. The fiscal year is January to December. Your suite is removed from the rental pool when you occupy it affecting your annual income from your suite. Owner statements will be sent out on a quarterly basis whether there is income or not. In the event you are sent an invoice for your unit, we ask that you pay the invoice upon receipt.

An Annual General Meeting is held once a year usually in the month of February. All owners are encouraged to attend this meeting, which is held in Vancouver. An agenda is sent out to all owners within 30 days before the meeting as required by the strata act.

Owner calendars are the method used to reserve your unit for the spring/summer and fall/ winter periods. The calendars will be emailed to you in the spring and the fall for the following 6 months. Please fax them back to the hotel before the reservation cutoff date to ensure your booking is received. Calendar bookings are guaranteed for the dates you reserve as well as usage of your own unit. Any requests you may have after the calendar cutoff date is subject to availability. These requests must be made in writing via email or fax. Any bookings not made on the owner’s calendar are NOT guaranteed to your own specific unit. If you wish to cancel your booking you must notify the hotel in writing via

email or fax 14 days prior to your arrival date in order for your unit to be returned to the rental pool. Anything cancelled within 14 days will be still be billed to your owners account.

Mountain Country is a property management company, which manages 12 of the 76 units within the Tantalus in order to reclassify the property tax for our owners. Income is received monthly from these units and is added to the revenue pool for distribution according to usage.

Your safety is our priority. Fire procedures are practiced regularly at the hotel. Please make an effort to orientate yourself and your family to the closest emergency exit as well as pull stations. In the event the fire alarm goes off, we ask that you take your room key and proceed to the lobby via the closest stairwell. Once the situation has been rectified, you will be informed when you can return to your suite.

The Tantalus is a **pet friendly hotel**. Additional cleaning processes are done to ensure your suite is properly cleaned.

The Tantalus is a **non-smoking hotel**.

We do not permit portable BBQ's of any kind on the balconies as it is a fire hazard and the smoke gets pulled into the surrounding units resulting in complaints.

If you have any questions that are not addressed in this letter, please feel free to email the general manager at mike.kohari@tantaluslodge.com

Enjoy!