

The Westin Resort & Spa

Frequently Asked Questions

Q. What facilities are available at The Westin Resort & Spa?

- A. Indoor/outdoor all-season pool and soothing hot tubs; The Aubergine Grille; FireRock Lounge; The Avello Spa & Health Club (an 8,000 sq.ft. spa offering complete, restorative treatments for the body, mind and soul); State-of-the-art health club with personal training, yoga, Pilates and other classes; Children's Centre offering day care facilities.

Q. What is The Mountain Club?

- A. Members of this private club will have the benefit of the following, whether staying in their suite or note: free usage on a first-come, first-served basis, of 50 secured parking spaces in the underground parkade for a maximum of 100 days annually; free usage of the Members'-Only Lounge and Games Room which include a sound system, big screen television with satellite and a billiards table; free usage of ventilated, securable lockers in the Members'-Only locker rooms, identified by a personal name plaque; free usage of the Men's & Women's changing facilities which include washrooms, showers and hotel towel service; preferred rates for Ski Valet storage of two pairs of skis or two snowboards; discounts on select Ski Valet services; discounts on Avello Spa treatments, service and packages; discounts on greens fees and pro shop services; discounts on Whistler & Blackcomb ski packages; preferred booking options and a 5% discount for hotel operated food and beverage facilities. For details, contact Alexa Paukkunen at 604/683-1256.

Q. What features does each suite offer?

- A. All suites come fully equipped with furniture, fixtures, fireplace, appliances, cook-ware, Heavenly beds, and linens. Quality construction and finishing throughout includes polished slab granite countertops, under-mounted stainless-steel sinks and Euromix goose-necked faucets with porcelain-accented handles, custom-designed pine cabinetry with hammered metal hardware and pulls, top-quality appliances in ebony or matching pine panelling, and over-the-counter valence lighting.

Q. How often can I use my suite?

- A. The owner shall be entitled to use his suite up to 56 nights per calendar year - 28 days in the winter season and 28 days in the summer season.

Q. How is the Hotel operated?

- A. Although each suite will be individually owned, the management and operation of the Hotel will be carried on by or through the Manager. The income and expenses generated from the operation of the Hotel will be pooled and allocated among the Hotel owners in a Rental Pool in accordance with each owner's Interest Upon Destruction.

"Income" includes all revenue generated by the rooms and revenue derived from the management of the Lounge and Restaurant and Convention facilities.

"Expenses" include the base fee, franchise costs, labour costs, utilities costs, operating supplies, repairs and maintenance, commissions, Lobby/Restaurant and Convention space leases, Sales and Marketing fee, and Insurance Premiums.

Q. Will I have access to the amenities when I am not staying at The Westin

- A. Yes. Owners will have free year round usage of the Hotel's public facilities.

Q. Can I visit other Westin hotels and receive any special privileges?

- A. Yes. As an owner at The Westin Resort & Spa, Whistler, you will receive membership in the Starwood Preferred Guest program, which entitles you to free room upgrades, special reservations and front desk privileges, as well as other benefits.